



— AMERICAN —
LEADERSHIP
— ACADEMY —

Frequently Asked Questions

Here are a list of the most asked questions concerning this process:

1) Where do I sign in?

The link is only available through a Parent Account. A parent must request to have this account created here, <https://americanleadershipacademy.org/powerschool-information-for-parents/>. Student accounts (usernames are numbers) do not have the link.

2) Why can't I create an account on the sign in page?

Our state has recently increased the safety regulations regarding student information. The Create Account tab that PowerSchool has available is not considered secure under these regulations. Parent Accounts must be requested from the school by filling out a request at <https://americanleadershipacademy.org/powerschool-information-for-parents/>.

3) I think I have an account, but when I click on "Forgot Username or Password" I do not receive an email with a new password.

For safety reasons, the FORGOT USERNAME OR PASSWORD? link will not reset your password. If you have forgotten your password, you must contact the school to have it reset. Please email powerschool@americanleadership.net.

4) Not all of my students are showing up.

Students are manually added to your account by request. If you need students added to your account, please email powerschool@americanleadership.net.

5) I have followed all of the steps, but it just will not work.

If you are having issues signing in, try a different browser. Firefox is the preferred browser for PowerSchool. If you are still having trouble signing into your account, please email powerschool@americanleadership.net.

6) I get a message saying my Request is Invalid when I click on the Class Choice.

Class Choice is only available for 7th-12th grade students. Elementary students do not fill out Class Choice.

7) Why do I have to fill out the same information for every student?

We are doing a little remodeling of our PowerSchool accounts to help us better serve our parents and students. Because of this, we are basically starting over and collecting all NEW information. Please fill out this information as precisely as you can, as it will become the information we use to contact you and your children. It is long, but after it is done this year, you will only have to make any changes in the future.

8) I don't know what classes my student needs or can't find the classes I am looking for.

Our counselors are on hand to meet with you! You can make an appointment by going to <https://alacounselors.youcanbook.me/>.

9) Where do I go for help?

You have several options available to you for help. Counselors have appointment times available through, <http://www.alacounseling.org/schedule-an-appointment.html>. You can visit any front desk for information. You may call the Registration Office for help as well.

10) Some classes have changed. I am not sure what classes my child needs.

We have several new options for classes available at ALA. We are now offering Online Classes through ALA Online. Look for these classes with either the AOC prefix or ONLINE prefix.

Also, 9th grade requirements have changed in the computer technology core. Computer Technology has been replaced with Business Office Specialist, which is teaches more advanced concepts and principles using word processing, spreadsheets, databases and electronic presentation software. Students may have the opportunity to obtain the Microsoft Office Specialist industry certification through Microsoft.

There are changes to the PE state requirements as well. Students now will be required to complete Fitness for Life and 1.0 PE Electives, which can come from a variety of areas.

Important enrollment due by February 20.